



Reliable Imaging. Predictable Ownership.

Service coverage for chiropractic, podiatry, veterinary, and outpatient imaging practices that rely on one imaging system to keep daily care moving.

Why coverage matters. When an imaging system is unavailable, appointments can be delayed, staff workflows are disrupted, and repair decisions can become expensive fast. Blue Moon coverage helps practices match their service plan to real-world use, risk tolerance, and budget.

Protect the system your schedule depends on

Reduce surprise repair costs, simplify support decisions, and keep a clear plan in place when service is needed.

Coverage Options

MOST COMPREHENSIVE

Panel Protection Plus

Comprehensive parts, panel, software, and support coverage

Best for practices that want broader protection against unexpected repair costs, panel damage, and system downtime.

Coverage includes:

- Panel coverage for normal wear and tear
- Accidental panel damage caused by drops or bumps
- Repair or replacement of covered system and digital imaging components
- Eligible for acquisition software maintenance updates
- Business-hours phone and remote technical support
- Remote troubleshooting, configuration, and calibration assistance
- Adjustments to existing software to help improve system performance
- Replacement panel delivery with available next-day service

Important terms:

- A copay may apply to accidental panel damage
- Accidental damage copays may be up to \$3,000 for UniversalDR panels and \$5,000 for Momentum DR panels
- Batteries, consumables, intentional misuse, and abuse are excluded
- Operating system upgrades, platform upgrades, database conversions, and customer IT services are not included
- Replacement timing is subject to panel availability

Panel Warranty Extension

Extended protection against normal wear and tear

Best for practices that want to extend protection for their panel beyond the original warranty period.

Coverage Includes:

- Eligible panel issues caused by normal wear and tear
- Covered panel performance issues
- Repair or replacement support for covered panel failures
- Assistance coordinating covered panel service

Important terms:

- Accidental drops, impacts, misuse, and abuse are not covered
- Panel batteries and consumable items are excluded
- Other system components and services are not included unless stated in the executed agreement

Technical Support Access

Direct phone and remote assistance

Best for practices that primarily need access to experienced technical support for system operation, configuration, and troubleshooting.

Includes:

- Business-hours phone and remote technical support
- Troubleshooting for operational / performance issues
- Assistance with workflow and system-use questions
- Remote configuration changes
- Remote calibration assistance
- Adjustments to existing software to support system performance
- General guidance for system configuration and use

Important terms:

- Does not include parts, panel repair or replacement, or accidental damage coverage
- Software maintenance updates are not included unless specifically stated
- Operating System upgrades, database conversions, and on-site IT services are excluded

Compare Coverage Options

Coverage	Panel Protection Plus	Panel Warranty Extension	Technical Support Access
Normal panel wear and performance	✓	✓	
Accidental panel damage	✓		
Covered system parts	✓		
Acquisition software maintenance updates	✓	✓	✓
Business-hours phone and remote support	✓	✓	✓
Remote configuration assistance	✓	✓	✓
Remote calibration assistance	✓	✓	✓
Accidental panel damage copay	✓		

Next step



Talk with your sales representative or dealer to select the right Blue Moon coverage option for your system, workflow, and budget.

Coverage availability, final terms, response levels, exclusions, copays, and included services may vary by system configuration, purchase path, and executed agreement.

M2469 0726 RevA