



January 7, 2014

Windows XP Migration to Windows 7 or 8

At Viztek and 20/20 Imaging, we are committed to continuously provide the best ideas, solutions and service to our customers. It is because of this commitment, Viztek and 20/20 Imaging is communicating awareness of our customers' challenge associated with the "end of life" use of the Windows XP Operating System. Microsoft has announced that after April 8, 2014, Windows XP will no longer be supported with Microsoft upgrades or patches.

Although Viztek and 20/20 Imaging will continue to honor the contracts where Windows XP is the Operating System of a Viztek and 20/20 Imaging product, the lack of Microsoft support may lead to susceptibility and vulnerabilities that may cause a fatal crash, loss of data or disclosure of confidential information. Though it remains our customers' task to ensure their network systems are HIPAA, HITECH and PHI compliant, migrating to Windows 7 or 8, while utilizing the expertise of the Viztek and 20/20 Imaging Service and Implementation Team, may be a viable solution for some Viztek and 20/20 Imaging customers.

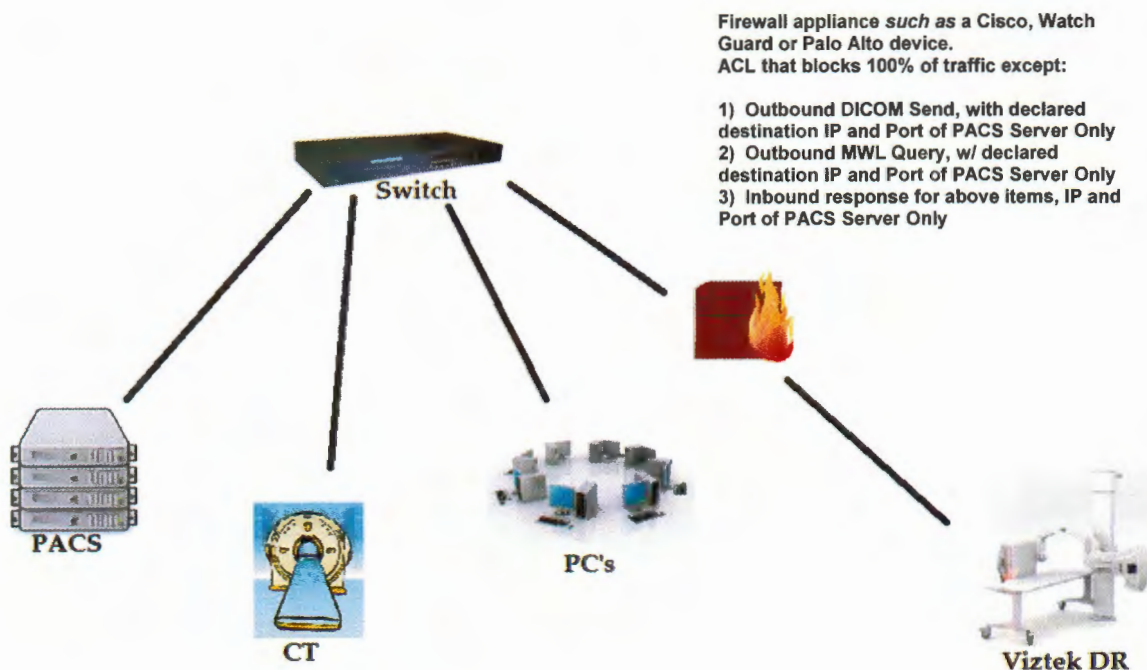
Those customers who do not implement a migration or contingency plan over the next couple of months may risk not being able to move their applications in time for the April cut-off and possibly face compliance issues in the form of HIPAA violations. If a customer decides to continue to use what will soon be an outdated Operating System (Windows XP) with no support from Microsoft, the customer could also be in violation of the Data Protection Act.

Aside from the security precautions, system performance may be a consideration when deciding if an upgrade from a 10 year-old Windows XP operating system is a practical solution. Since the cost of HIPAA violations and notifying those impacted can be substantial, a controlled migration installed by our Viztek and 20/20 Imaging Service Team, may facilitate a seamless and compliant upgrade. Migration from Viztek and 20/20 Imaging systems that currently uses Windows XP as the Operating System may be a viable option (depending on the customer's network configuration) and may be accomplished by contacting our Viztek and 20/20 Imaging Customer Support Center for assistance.

Viztek and 20/20 Imaging does understand a migration from Windows XP to either Windows 7 or 8 Operating Systems may be an expensive undertaking. Viztek and 20/20 Imaging is currently exploring a proactive approach to customers who may be seeking an alternative means to maintaining a secure network. The goal is to mitigate possible vulnerabilities and threats, while at the same time facilitating HIPAA and HITECH Compliance.

The following diagram illustrates a network that isolates the Viztek and 20/20 Imaging DR system with Windows XP as the Operating System. All other equipment (components) belongs to the customer and was provided by other manufacturers. The protocols used for the Viztek and 20/20 Imaging DR to communicate with the PACS server are DICOM Send/Store and DICOM Modality Worklist Query. In this application the Viztek and 20/20 Imaging DR only needs to communicate with the PACS server shown. The Viztek and 20/20 Imaging DR computer does not require access to any other IP addresses, nor does it require access to the internet, email, or any shared network resources.

Physical access to the Viztek and 20/20 Imaging DR PC is restricted to the x-ray staff, and the PC is placed in a location physically inaccessible by patients.



The configuration above introduces a firewall appliance that blocks the traffic except as described in the diagram notes. Network integrity is maintained while minimizing the potential vulnerabilities that may be associated with the Windows XP Operating System.

Regards,

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